Important Credit Card Business and Financial Information

2017 October NT\$ Thousand; Card Unit Monthly Delinquency Coverage Monthly Monthly Delinquenc Monthly Annual Effective Revolving Jndue Balance Monthly Retai Cash Ratio Active Cards Issuer Issuing Cancelled Ratio (over 6 Ratio Write-off Write-off (3 months to Cards Balance of Installment Sales Volume Advance nonths) (%) Cards Cards Volume 6 months) (%) Bank of Taiwan 246,050 125.12 69 4.07 217.876 11,882 651.088 1.110 0.10 626.29 12,514 Land Bank of Taiwan 263,079 139,434 2 950 1 200 344 873 49.97 820,108 814 0.3 0.37 817.3 2.25 23.018 Taiwan Cooperative Bank 472,860 289.98 5,140 3.546 693 869 265,27 2.828.105 2.870 0.29 0.2 299.54 4 307 45 287 First Commercial Bank 993,999 647,280 9.923 8.796 1.455.817 1.183.59 4.253,385 14.64 0.2 0.00 1.621.79 6.468 61.016 Hua Nan Commercial Bank 1.038,322 780,699 24,05 9,184 889,203 4,218,638 0.14 0.00 522,69 2,739,23 2,082 51,567 Chang Hwa Commercial Bank 1,458 427,901 201,562 1,848 2,268 370,763 176,901 1,243,133 702 0.33 0.0 664.16 19,824 The Shanghai Commercial & Savings 712,555 360,320 184.78 1.50 2,329 274.94 989,919 6.420 0.64 0.18 1.000.98 4.496 27.584 Bank 2,353,966 16,253,960 Taipei Fubon Bank 1.744.029 18,143 5,525,149 57.75 0.13 0.00 804.74 20,913 229,051 18.217 Cathay United Bank 6.000.722 4.307.600 47.266 16.031.052 11.945.878 35,367,051 208.89 0.13 0.00 2,627.82 32,188 328.026 49.273 Bank of Kaohsiung 4 55 84 160,771 0.2 0.2 300.08 1.552 10.659 8.514 Mega International Commercial 1.120.697 3,458 Bank(former The International 649,642 431.85 14.550 3.845 1.000.549 2,739,211 4.600 0.19 0.07 554 29 32,028 Commercial Bank of China) Citibank Taiwan Ltd.(by merge of Bank Of Overseas Chinese and acquire 2,894,123 2,467,472 20,085 21,253 16,095,518 9,861,782 20,596,725 194,832 0.62 0.20 491.65 582,459 Citibank N. A.'s Credit Card Business) ANZ Bank (Taiwan) Limited (transferred from Australia and New 541,329 321,598 4,891 5,978 2,867,374 1,427,214 2,546,664 22.350 0.43 0.00 199.60 12,079 124,959 Zealand Banking Group Ltd. and acquired from ANB AMRO Bank) Taiwan Business Bank 325,264 127,343 438,687 74,894 952,394 3,268 1,33 1,755 0.12 216.3 23,878 Standard Chartered Bank (Taiwan) (former Hsinchu International Bank 4,132 323 729 197 621 1 699 749 393 381 1 190 806 8 150 11 676 2,579 0.51 0.00 548 8 96,221 and by merge of Asia Trust & Investment Corp.) 347.40 Taichung Commercial Bank 209,943 81,22 1,626 274,232 42,742 403 1.34 0.06 26,044 0 HSBC Bank(Taiwan) Ltd. (former The 589 457 406.67 6.871 2 410 212 1 634 64 4 794 507 39.71 0.30 0.00 2 208 3 8 605 83,107 Hongkong and Shanghai Banking 7.783 Hwatai Bank 10,438 6,139 16,732 49,460 0.14 0.04 302,48 1,659 36 2,61 Shin Kong Commercial Bank 898.433 485,550 6,412 17,474 1.908.532 1,258,27 3,917,808 10.09 0.26 0.0 231.89 6.507 59.967 Sunny Bank 93,251 50,28 1,089 2,902 225,163 55,010 277,101 304 0.48 0.03 766.91 0 14.465 Cota Commercial Bank 16.124 10.870 93 119 28.042 13,474 107,706 149 0.25 0.00 8.252.70 346 2,760 Union Bank of Taiwan 21.878 5.327.021 2,902,630 60.38 16,136 153,948 2.018.121 1.141.29 16.287 7.211.582 0.29 0.00 120.93 Far Eastern International Bank(acquir AIG Credit Card(Taiwan) Co. Ltd.'s 1,475,967 958,308 17,164 6,255 4,440,006 5,959,973 4,617,615 163,522 0.32 0.09 100.62 16,798 171,856 Credit Card Business) Yuanta Bank(former Fuhwa 639,535 453,009 8,590 4,837 494,173 513,92 5,069,903 905 0.10 0.00 1,187.90 1,556 19,409 Commercial Bank) Bank Sinopac(by merge of SinoPac 1.828.533 1.034.14 13.07 14.643 4.687.565 3.696.26 6.613.737 99,484 0.38 0.00 576.00 15,466 152,121 Card Services Co., Ltd.) E. Sun Commercial Bank, Ltd 4,541,768 3,186,104 44,860 29,320 12,060,456 14,563,02 25,116,737 296,608 0.2 0.00 765.4 44,85 428,662 Cosmos Bank, Taiwan 447 922 192.296 5,091 6,438 1.058,661 456 739 941,429 8,058 0.81 0.49 124.4 7,455 57,912 11,738 5,45 146 21,574 47,553 0.00 1,510.08 31 1,210 Bowa Bank and acquire DBS bank 0.80 Taishin International Bank (acquire Chinfon Commercial Bank's Credit 4,052,114 2,880,065 44,026 29,013 10,236,306 15,750,528 21,020,690 252,230 0.19 0.01 719.29 247,438 22,466 Card Business) 922.423 1,703.250 Ta Chong Bank Ltd. 569,975 318,390 5,710 5,922 3,186,69 45 23 0.0 0.00 609 3 7,869 100,480 Jih Sun International Bank 171,788 100,22 407 586 382,322 243,55 365,006 3,083 0.22 0.00 189.0 1,566 15,786 544 EnTie Commercial Bank 156,788 66.95 403 327,393 1,266,17 422,676 936 0.51 0.1° 368.60 12,262 Chinatrust Commercial Bank 6.282,550 4.038.710 76.890 46.913 16,217,446 13,151,91 32,945,97 693.24 0.140.00 571.8 57.353 614.819

1. Sources: Disclosed by banks.

Taiwan Rakuten Card, Inc

2. Disclosure items and definitions:

American Express International Inc

Aeon Credit Card (Taiwan) Co., Ltd.

2.1 Effective Cards: No. of cards issued and in normal condition minus No. of cards cancelled.

349,815

168,293

72,705

41,507,223

241,186

111,330

32,17

10,602

2,21

425 35

12

2.2 Active cards: Cards with charge activity in the past six months, excluding debit cards; cards with installment payment activity included; cards with revolving payment activity only excluded.

257,136

359,271

254,538

110,380,900

416,84

31,129

106,861,713

1,245,548

3,875,968

128,540

215,809,67

2,74

2,096

0.2

0.3

0.49

0.0

0.0

484.69

241.40

3,508.02

824

3,188

668

2.3 Monthly issuing cards: Reissued cards and renewed cards excluded.

Total

- 2.4 Monthly cancelled cards : Cards newly cancelled.
- 2.5 Revolving balance: Amount of principal that incurs interest on revolving credit for the month.
- 2.6 Delinquency: Receivables in accounts where the amount paid by cardholders for the month does not cover the required minimum payment and accounts whether recourse action has been taken against the debtor (primary and accessory) though no late payment has incurred. If the cardholder has charges past due for several months and subsequently makes payment sufficient to cover the minimum payment for one month, the past due duration is deducted by one month, but the account is still past due until the cardholder has paid off the minimum payment for each period.

5,101

41,929

18,171

723

2,939

1,818

2.7 Coverage Ratio: Ratio of bad debt reserve actually put aside to required bad debt reserve.